## AMENDMENTS TO THE CLAIMS

Please amend the claims as follows. This listing of the claims will replace all prior versions, and listings, of claims in the application:

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## Listing of Claims:

1. (currently amended) A method for using real-time communication to obtain products and/or services, comprising ~~the steps of~~:

launching a real-time chat application on a client device;

logging into the real-time chat application;

wherein logging into the real-time chat application initiates a <u>device</u> discovery operation on the client device;

displaying peripheral devices connected to the client device detected by the <u>device</u> discovery operation;

selecting a peripheral device from the detected peripheral devices;

displaying products and/or services for the selected peripheral device; and

obtaining products and/or services for the selected peripheral device.


2. (original) A method according to Claim 1, wherein the products and/or services displayed for the selected peripheral device are provided to the client device by a remote server.


3. (original) A method according to Claim 1, wherein the products include consumables for the selected peripheral device.

4. (original) A method according to Claim 1, wherein the services include updates for software on the client device.

5. (original) A method according to Claim 1, wherein the real-time chat application obtains status information from the detected peripheral devices.

6. (original) A method according to Claim 5, wherein the real-time chat application transmits the obtained status information to a remote server.

7. (original) A method according to Claim 6, wherein real-time notifications based on the obtained status information are generated by the remote server and transmitted to the real-time chat application.

8. (original) A method according to Claim 5, wherein the real-time chat application automatically obtains products and/or services based on the status information.

9. (currently amended) A method according to Claim 1, wherein the <u>device</u> discovery operation further comprises detecting peripheral devices connected to the client device via a network.

10. (original) A method according to Claim 9, further comprising selecting a peripheral device connected via a network.

11. (original) A method according to Claim 10, wherein products and/or services are obtained for the selected peripheral device.

12. (original) A method according to Claim 10, wherein the selected peripheral device can be managed remotely.

13. (currently amended) A system for using real-time communication to obtain products and/or services, comprising:

means for launching a real-time chat application on a client device;

means for logging into the real-time chat application, wherein logging into the real-time chat application initiates a device discovery operation on the client device;

means for displaying peripheral devices connected to the client device detected by the device discovery operation;

means for selecting a peripheral device from the detected peripheral devices;

means for displaying products and/or services for the selected peripheral device; and

means for obtaining products and/or services for the selected peripheral device.

14. (original) A system according to Claim 13, wherein the products and/or services displayed for the selected peripheral device are provided to the client device by a remote server.

15. (original) A system according to Claim 13, wherein the products include consumables for the selected peripheral device.

16. (original) A system according to Claim 13, wherein the services include updates for software on the client device.

17. (original) A system according to Claim 13, wherein the real-time chat application obtains status information from the detected peripheral devices.

18. (original) A system according to Claim 17, wherein the real-time chat application transmits the obtained status information to a remote server.

19. (original) A system according to Claim 18, wherein real-time notifications based on the obtained status information are generated by the remote server and transmitted to the real-time chat application.

20. (original) A system according to Claim 17, wherein the real-time chat application automatically obtains products and/or services based on the status information.

21. (currently amended) A system according to Claim 13, wherein the device discovery operation further comprises detecting peripheral devices connected to the client device via a network.

22. (original) A system according to Claim 21, further comprising selecting a peripheral device connected to the client device via a network.


23. (original) A system according to Claim 22, wherein products and/or services are obtained for the selected peripheral device.


24. (original) A system according to Claim 22, wherein the selected peripheral device can be managed remotely.